**Jersey Accommodation & Activity Centre (JAAC)**

**Group Rates – 2027**

**Ideal for schools, youth groups, and organisations**, JAAC offers a safe, flexible residential experience combining accommodation, catering, on-site activities, and optional trip coordination.

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**Group Booking Offer**

**(20+ people, 2+ nights)**

- **Bed & Breakfast**: £44 per person, per night
- **Packed Lunches**: £8.50 per person
- **Two-Course Dinner**: £16.50 per person

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**Accommodation**

- **Students**: Dormitory-style accommodation with allocated showers and toilets
- **Teachers/Leaders**: Ensuite single, twin, or double bedrooms

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**Facilities**

- Large outdoor lawns and games areas
- Indoor lounge with table football, ping pong, air hockey, and board games

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**Trip Planning & Booking Service (Optional)**

We are happy to support groups with:

- Booking on-island activities
- Arranging transport (buses, coaches, transfers)
- Creating bespoke itineraries

This service is entirely optional.

A 10% administration fee applies to externally booked services arranged by JAAC, except where the published price states that the administration charge is already

included.

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**Smaller Groups / Short Stays**

- **Students (Dorms, B&B)**: £47 per person, per night
- **Teachers (Ensuite, B&B)**: £49 per person, per night

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**Transport & Extras (inc. Admin charge)**

- Coach (43 seats, one way): £140*
- Minibus (16 seats, one way): £110*
- Airport/Harbour transfers:
    - Coach: £190
    - Minibus: £140
- Luggage transfer: £80**

* Rates apply up to 9pm. Late transfers available on request.
** Coaches can take up to 30 pieces of luggage. Larger groups require the hire of a luggage transfer.

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**Tax**

- 5% GST will be added to the final invoice

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**Our standard minimum stay is two nights. Where we are able to accommodate a one-night booking, a supplement of £10 per bed applies due to the increased turnaround required.**

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**JAAC Terms & Conditions – 2027**

**Effective 1 January 2027**

These Terms & Conditions apply to all bookings made with **Paradox Ltd, trading as Jersey Accommodation & Activity Centre (JAAC)**.

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**1. Booking & Deposits**

- A **25% non-refundable deposit** is required to confirm all group bookings
- Provisional bookings will be held for **14 days only**
- Bookings are confirmed upon receipt of the deposit
- Bookings made within 28 days of arrival must be paid in full at the time of booking

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**2. Payment Schedule**

- 25% deposit at booking
- 25% interim payment due **4 months prior to arrival**
- Final balance due **28 days prior to arrival**

Failure to meet payment deadlines may result in cancellation and retention of payments made.

## 2.1 International Payments

**International Bank Transfers**
Where payment is made by international bank transfer, the customer is responsible for any bank or transfer charges associated with sending the payment, both by the sender bank and receiver bank to ensure the liability is fully settled. Any charges should be clearly identified up front and added to the initial payment you make to ensure the **full invoiced amount is received by JAAC**. When making payments please instruct your bank to use your “invoice number” as the reference when instructing the payment.

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**3. Final Numbers**

Final numbers must be confirmed no later than 35 days before arrival. These numbers will be used for the final accommodation and catering charges. After this date, no reductions or refunds can be made for cancellations, reductions in numbers or meals no longer required. We strongly recommend that any resulting costs are claimed through the group's travel insurance.

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**4. Late Payment**

Overdue invoices may incur:

- **3% interest per month (or part thereof)**
- **£25 administration fee per overdue invoice**

JAAC reserves the right to:

- Withhold services
- Refuse check-in
- Cancel bookings

Where payments are significantly overdue.

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**5. Cancellation Policy**

- **28 days or more prior to arrival**: deposit retained
- **27 days or less prior to arrival**: the full balance of the booking remains payable

Where payment has not yet been made, JAAC reserves the right to issue an invoice for the full balance.

**JAAC reserves the right to recover any outstanding sums through appropriate means, including the use of third-party recovery services where necessary.**

JAAC may, at its discretion, reduce charges if the accommodation is resold.

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**6. Damage, Loss & Additional Charges**

The group leader is responsible for the behaviour and actions of all members of the group.

JAAC reserves the right to charge for:

- Damage to property
- Loss of keys or items
- Excessive cleaning

Charges will reflect the reasonable cost of repair or replacement.

Indicative charges include:

- Lost key: **charged at replacement cost**

- Lock replacement: **charged at replacement cost**
- Damaged fixtures, fittings, or furniture: **charged at replacement or repair cost**
- Excessive cleaning: from £50
- Smoking (including vaping) in rooms or indoor areas: **minimum £150 charge, with additional costs where required**

**A refundable damage deposit may be required prior to arrival. Any costs incurred will be deducted, with the remaining balance returned after departure.**

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**7. Activities (On-Site and External)**

JAAC offers a range of on-site activities and can also arrange external activities through third-party providers.

- Participation is subject to availability and suitability
- External providers are responsible for the delivery and safety of their activities
- JAAC will use reputable and appropriately insured providers

Where activities are booked independently, responsibility lies with the provider.

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**8. Trip Planning & External Bookings**

JAAC can assist with:

- Booking on-island activities
- Arranging transport (buses, coaches, transfers)
- Creating bespoke itineraries

This service is **optional**.

Where JAAC arranges external services on behalf of a group:

- A **10% administration fee** will be applied
- External providers remain responsible for service delivery

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**9. Transport**

Transport arranged by JAAC:

- Is subject to supplier availability

- Is priced based on estimated rates

Final transport costs will be confirmed prior to booking.

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**10. Price Adjustments**

JAAC reserves the right to adjust pricing in the event of significant increases in operating costs (including food, utilities, or transport) prior to final invoicing.

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**11. Arrival & Departure**

- All guests must report to reception on arrival
- Check-out time is **10:00am** unless otherwise agreed
- All outstanding balances must be settled prior to departure

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**12. Guest Responsibilities**

- The group leader is responsible for all members of the group
- Guests must follow all safety procedures and staff instructions
- Any damages or issues must be reported promptly

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**13. Behaviour & Conduct**

- Quiet hours: **10:00pm – 7:00am**
- Respect for staff, property, and other guests is expected at all times
- JAAC reserves the right to ask individuals or groups to leave in cases of serious misconduct

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**14. Smoking, Alcohol & Pets**

- Smoking and vaping are prohibited inside buildings
- **Alcohol may be consumed responsibly and respectfully. JAAC reserves the right to restrict or prohibit alcohol consumption where behaviour is deemed inappropriate or disruptive**

- Pets are not permitted inside accommodation buildings

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**15. Liability**

JAAC will take all reasonable steps to provide a safe and secure environment.

However, JAAC does not accept liability for:

- Loss or damage to personal belongings
- Incidents arising from misuse of facilities or equipment
- Activities delivered by third-party providers

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**16. Data Protection**

JAAC complies with the **Data Protection (Jersey) Law 2018** and UK GDPR.

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**17. Governing Law**

These Terms & Conditions are governed by the laws of Jersey.